



MOCACARE

CASE STUDY

# Mocacare

Mocacare automated their business processes and increased productivity with APPSeCONNECT.

## About:

Mocacare deals with cutting edge Healthcare Products which combines technology and design. Their goal is to make healthcare easy, intuitive and reliable. They are in business since 2013, headquartered in Palo Alto, California and engineering team located in Taipei, Taiwan. Mocacare has been able to build the world's smallest all-in-one smart heart tracker MOCAheart.

## Project Overview:

With an excellent team consisting of Engineers, Designers, Physicians and business leaders, Mocacare is envisioned towards transforming healthcare. It has been using Shopify as their storefront and SAP Business one as their back-end ERP. They were in need of a smart application integration platform so that they can streamline their business operations and improve their efficiency.

## The Challenges

- Guest Checkout Customer Details sync from Shopify to SAP Business One.
- Shopify Sales Order sync to SAP Business One in real time.
- Different Tax Calculation in SAP Business One Sales Order based on 'ShipToAddress' for the US and Non-US Customers in Shopify.
- Complete data transfer between Shopify web-store and SAP B1 ERP.

## Headquarters:

Palo Alto, California, USA

## Industry:

Healthcare

## Products and Services:

MOCAheart, MOCACuff

## Company size

11-50 employees

## Website:

<https://www.mocacare.com/>



In one word, Awesome! If you are looking for software that integrates with SAP and your online shop, I strongly recommend APPSeCONNECT. I had been searching for several other companies; APPSeCONNECT definitely provides an excellent and professional service with great value for money. The installation process and IT support delivered by them have been very helpful for my company. So all in all, it's one of the best software company that I have worked with, and I look forward to our next project together."

## Alice Chiu

Customer Experience

## The Solution

### Integration: Shopify with SAP Business One ERP

- Support for Customer Group Specific entry in SAP Business One based on Shopify Customer Groups.
- Real Time Data Sync for Sales Orders for further processing.
- Establish automatic data synchronization for Customers and Orders.
- Guest Checkout Customer Details sync from Shopify to SAP Business One.
- Mapping of business processes between offline and online system through proper business logic.
- Different tax calculation in SAP B1 based on customer location in Shopify.
- Additional Field Mapping as per the requirement

## The Benefits:

- Fully automated sync process
- Complete elimination of manual data entry, ensuring lesser data redundancy.
- Increase the productivity and effectiveness of the back-office team.
- Efficient Real-time data exchange.
- A perpetual rate of business growth.
- Quick Processing.
- Increased customer satisfaction.
- Additional Time for Mocacare to focus on Order Processing, Production and Purchase Planning.
- End-to-End mapping of business objects.

## APPSeCONNECT Differentiators

- Additional Field Mapping as per requirement.
- Fully Automated Sync in Real Time.
- A highly flexible and customizable solution.
- Comprehensive features and functionalities for complex scenarios.
- A robust and easy-to-use platform.
- Software Scalability, support for eCommerce Growth
- Geographic expansion is facilitated.
- Improved efficiency in business processes.
- A boost in the productivity of employees.



APPSeCONNECT is an **Integration Platform as a Service (iPaaS)** which can connect all major line-of-business applications like ERP, Ecommerce, Marketplace, CRM, POS, Shipping Solutions. It automates their vital business processes, eliminating the need for any painful manual data exchange by enabling real time, bi-directional data exchange between them.

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