



Microsoft Dynamics NAV & eBay Integration

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Available Integration Touchpoints

Customer Sync

- The eBay Customer Information with the shipping details will be extracted and synced from eBay to Microsoft Dynamics NAV in Customer Card record.
- Alternately, in Dynamics NAV, one generic Customer can be maintained – all orders can be synced against this particular Customer.

Item Sync

- Dynamics NAV Products can be linked with their corresponding eBay Products ID. Products and Descriptions can be synced.
- ERP Product Groups will be mapped with eBay Categories.
- Product Listing in eBay is based on Fixed Price Method.
- When Products are updated in Dynamics NAV, those products can be updated in eBay too.

Sales Order Sync

- eBay Orders are synced to Dynamics NAV as Sales Order.
- Order information like Line items, Taxes, Shipping Charges, Discounts from Discount Coupons, Bidding prices shown as discount will sync from eBay to Dynamics NAV Sales Order to provide accurate Order Total.



Stock Sync

- ➔ ERP Stock Updates will update eBay Product Inventory.
- ➔ Ability to choose one or multiple warehouse's quantity to be synced to Marketplace.
- ➔ Consider any inventory calculation logic for inventory updation in eBay.

Order Fullfilment Sync

- ➔ When Order is Fulfilled in Dynamics NAV, i.e., the product is shipped, the fulfillment details (tracking details) can be synced back to eBay as Shipment information.
- ➔ Based on this ERP Delivery details, Order Status is updated in eBay and Customer can be notified about shipment in eBay to facilitate better customer experience.

Note: APPSeCONNECT NAV Integration supports NAV 2009 onward on SQL Server with presence of RTC Client, so this is a mandatory requirement



Seamless integration between your apps

Automate manual processes

APPSeCONNECT makes life easier for you. Seamlessly connect all your business applications and save time by automating manual processes.

Focus on Profitability

Why spend hours in doing manual work that can be automated. Instead, focus on your core business and increase your revenue.

What our customers say...



For us, the **“set it and forget it”** aspect of the APPSeCONNECT is the best part. We needed something that could run on its own and just work, APPSeCONNECT does this quite well.

Terence McDevitt

Project Manager
Premier Research Labs

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In one word, Awesome!

APPSeCONNECT definitely provides an excellent and professional service with great value for money. It is one of the best software company that I have worked with.

Jennifer Fun

Information Systems Manager
Jasper Coffee

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