



# Microsoft Dynamics NAV & eBay Integration



# Available Integration Touchpoints

# **Customer Sync**

- The eBay Customer Information with the shipping details will be extracted and synced from eBay to Microsoft Dynamics NAV in the Customer Card record.
- Alternately, in Microsoft Dynamics NAV, one generic customer can be maintained all orders can be synced against this particular customer.

### **Item Link**

 Microsoft Dynamics NAV Products can be linked with their corresponding eBay simple products ID.

# **Order Sync**

- Bay Orders are synced to Microsoft Dynamics NAV as Sales Orders.
- Order information like line items, Taxes, Shipping Charges, Discounts from Discount Coupons, etc. Bidding prices are shown as the discount will sync from eBay to Microsoft Dynamics NAV Sales Order to provide accurate Order Total.



# **Stock Sync**

- ERP stock updates will update eBay product inventory.
- Ability to choose one or multiple warehouse's quantities to be synced to the marketplace.

# **Order Fullfilment Sync**

- When the Order is fulfilled in Microsoft Dynamics NAV, i.e., the product is shipped, the fulfillment details (tracking details) can be synced back to eBay as shipment information.
- Based on this ERP delivery details, Order Status is updated on eBay and the customer can be notified about the shipment on eBay to facilitate a better customer experience.

Note: APPSeCONNECT NAV Integration supports NAV 2009 onward on SQL Server with presence of RTC Client, so this is a mandatory requirement







# Seamless integration between your apps

#### **Automate manual processes**

APPSeCONNECT makes life easier for you. Seamlessly connect all your business applications and save time by automating manual processes.

#### **Focus on Profitability**

Why spend hours in doing manual work that can be automated. Instead, focus on your core business and increase your revenue.

# What our customers say...



For us, the "set it and forget it" aspect of the APPSeCONNECT is the best part. We needed something that could run on its own and just work, APPSeCONNECT does this quite well.

#### **Terence McDevitt**

Project Manager

Premier Research Labs

View Case Study →



#### In one word, Awesome!

APPSeCONNECT definitely provides an excellent and professional service with great value for money. It is one of the best software company that I have worked with

#### **Jennifer Fun**

Information Systems Manager **Jasper Coffee** 

View Case Study →

# Connect with us...



@appseconnect

/company/insync

You Tube /insyncsolutions

/InSyncIndia



www.appseconnect.com

**APPSeCONNECT** is a product of InSync

