



Microsoft Dynamics 365 Business Central & Zoho Commerce



Available Integration Touchpoints

Customer Sync

- Online registered B2C customer's general information and address details are synced from Zoho Commerce to Microsoft Dynamics 365 Business Central automatically.
- In Microsoft Dynamics 365 Business Central, one generic Customer is maintained. This means B2C customers are supported using a one-time customer within Business Central. (the individual customer information, as well as their address details, are stored within the ERP helping each organization to capture accurate details.)
- Customer updates and modifications are also synced in Zoho Commerce from Microsoft Dynamics 365 Business Central.

Order Sync

Order Management

Orders are synced from Zoho Commerce to Microsoft Dynamics 365 Business Central and transmitted to the Sales Order section. APPSeCONNECT decides the following aspects before putting it in Microsoft Dynamics 365 Business Central:

- Determining the status of the order.
- All the customer details, item details, total order cost, customer payment method, tax information, order number.
- Exact value mapping of tax and shipping methods for proper order calculation.



Order Fulfilment

- Shipment/Order fulfillment is created in Microsoft Dynamics 365 Business Central and can be synced as completed Shipment in Zoho Commerce.
- Microsoft Dynamics 365 Business Central shipment tracking is synced as Delivery Note in Microsoft Dynamics 365 Business Central.

Product Sync

Product Listing and Price Update

- Products are synced to Zoho Commerce Store from Microsoft Dynamics 365 Business Central Cloud.
- Respective categories and subcategories in Microsoft Dynamics 365 Business Central are also synced to Zoho Commerce along with pricing, weight, description, a short description and other specifications.
- The product prices are taken by the pricing set up in Microsoft Dynamics 365 Business Central and are synced as the standard item price in Zoho Commerce.
- Item details update and modifications are also synced in Zoho Commerce from Microsoft Dynamics 365 Business Central.

Inventory Sync

 The latest stock value is synced from Microsoft Dynamics 365 Business Central to Zoho Commerce



Seamless integration between your apps

Automate manual processes

APPSeCONNECT makes life easier for you. Seamlessly connect all your business applications and save time by automating manual processes.

Focus on Profitability

Why spend hours in doing manual work that can be automated. Instead, focus on your core business and increase your revenue.

What our customers say...



For us, the "set it and forget it" aspect of the APPSeCONNECT is the best part. We needed something that could run on its own and just work, APPSeCONNECT does this quite well.

Terence McDevitt

Project Manager

Premier Research Labs

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In one word, Awesome!

APPSeCONNECT definitely provides an excellent and professional service with great value for money. It is one of the best software company that I have worked with

Jennifer Fun

Information Systems Manager **Jasper Coffee**

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