



# Microsoft Dynamics NAV & Amazon Seller Central Integration

[www.appseconnect.com](http://www.appseconnect.com)



# Available Integration Touchpoints

## Amazon Seller Central FBA

### Customer Sync

- Customers will be synced to Microsoft Dynamics NAV with the details available in the Orders, including the address as well as contact information.

### Item Sync

- Items can be synced from Microsoft Dynamics NAV to Amazon Seller Central marked as FBA items with a unique identifier.
- Item attributes can be updated from Microsoft Dynamics NAV to Amazon Seller Central whenever a change occurs.
- Price can be updated from Microsoft Dynamics NAV to Amazon Seller Central with a facility to update the Special Prices or Promotional prices on Amazon.

### Order Sync

- Amazon Seller Central Orders are synced to Microsoft Dynamics NAV as Sales Order.



- ➔ Order information like Line items, Taxes, Shipping Charges, Discounts from Discount Coupons will sync from Amazon Seller Central to Microsoft Dynamics NAV Sales Order to provide accurate Order Total.

## Stock Sync

- ➔ Outbound Shipment Information and reports can be synced from Amazon Seller Central to Microsoft Dynamics NAV to a virtual warehouse.

## Outbound Shipping Sync Information

- ➔ When Order is Fulfilled in Dynamics NAV, i.e., the product is shipped, the fulfillment details ( tracking details ) can be synced back to Amazon Seller Central as Shipment information.
- ➔ Based on this ERP Delivery details, Order Status is updated in Amazon Seller Central and Customer can be notified about shipment in Amazon Seller Central to facilitate better customer experience.

**Note:** APPSeCONNECT NAV Integration supports NAV 2009 onward on SQL Server with presence of RTC Client, so this is a mandatory requirement



## Amazon Seller Central FBM

### Customer Sync

- Customers will be synced to Microsoft Dynamics NAV with the details available in Order including the address as well as contact information.

### Item Sync

- Items can be synced from Microsoft Dynamics NAV to Amazon Seller Central marked as FBM items with a unique identifier.
- Item attributes can be updated from Microsoft Dynamics NAV to Amazon Seller Central whenever a change occurs.
- Price can be updated from Microsoft Dynamics NAV to Amazon Seller Central with a facility to update the Special Prices or Promotional prices on Amazon Seller Central.

### Order Sync

- Amazon Seller Central Orders are synced to Microsoft Dynamics NAV as Sales Order.



- ➔ Order information like Line items, Taxes, Shipping Charges, Discounts from Discount Coupons will sync from Amazon Seller Central to Microsoft Dynamics NAV Sales Order to provide accurate Order Total.

## Stock Sync

- ➔ ERP stock updates will update Amazon Seller Central product inventory.
- ➔ Ability to choose one or multiple warehouse's quantities to be synced to Marketplace.
- ➔ Consider any inventory calculation logic for inventory updating in Amazon Seller Central.

## Order Fulfilment Sync

- ➔ When Order is Fulfilled in Microsoft Dynamics NAV, i.e., the product is shipped, the fulfillment details ( tracking details ) can be synced back to Amazon Seller Central as Shipment information.
- ➔ Based on this ERP Delivery details, Order Status is updated in Amazon Seller Central and Customer can be notified about the shipment in Amazon Seller Central to facilitate a better customer experience.



## Out of the Box features

- ➔ A refund can be synced from Amazon Seller Central to Microsoft Dynamics NAV showing the financial Events.
- ➔ Invoice Posting and Payment sync can be done from Amazon Seller Central to Microsoft Dynamics NAV.
- ➔ Order Cancellation and Return can be synced from Amazon Seller Central to Microsoft Dynamics NAV.

**Note: APPSeCONNECT NAV Integration supports NAV 2009 onward on SQL Server with presence of RTC Client, so this is a mandatory requirement**



# Seamless integration between your apps

## Automate manual processes

APPSeCONNECT makes life easier for you. Seamlessly connect all your business applications and save time by automating manual processes.

## Focus on Profitability

Why spend hours in doing manual work that can be automated. Instead, focus on your core business and increase your revenue.

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## What our customers say...



For us, the **“set it and forget it”** aspect of the APPSeCONNECT is the best part. We needed something that could run on its own and just work, APPSeCONNECT does this quite well.

### Terence McDevitt

Project Manager  
**Premier Research Labs**

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### In one word, Awesome!

APPSeCONNECT definitely provides an excellent and professional service with great value for money. It is one of the best software company that I have worked with.

### Jennifer Fun

Information Systems Manager  
**Jasper Coffee**

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