Microsoft Dynamics 365 Business Central and Zoho Commerce Integration

Synchronization Points

Customer

- Online registered customer's general information and address details are synced from Zoho Commerce to Microsoft Dynamics 365 Business Central automatically.

- In Microsoft Dynamics 365 Business Central, one generic Customer is maintained. This means B2C customers are supported using a one-time customer within Business Central.
  (the individual customer information, as well as their address details, are stored within the ERP helping each organization to capture accurate details.)

- Customer updates and modifications are also synced in Zoho Commerce from Microsoft Dynamics 365 Business Central.

Order

Order Management
Orders are synced from Zoho Commerce to Microsoft Dynamics 365 Business Central and transmitted to the Sales Order section. APPSeCONNECT decides the following aspects before putting it in Microsoft Dynamics 365 Business Central:

- Determining the status of the order.

- All the customer details, item details, total order cost, customer payment method, tax information, order number.

- Exact value mapping of tax and shipping methods for proper order calculation.

Order Fulfilment
- Shipment/Order fulfilment is created in Microsoft Dynamics 365 Business Central and can be synced as *completed* Shipment in Zoho Commerce.

- Microsoft Dynamics 365 Business Central shipment tracking is synced as Delivery Note in Microsoft Dynamics 365 Business Central.

MICROSOFT DYNAMICS 365 BUSINESS CENTRAL AND ZOHO COMMMERCE INTEGRATION

Synchronization Points

Product

Product Listing and Price Update

- Products are synced to Zoho Commerce Store from Microsoft Dynamics 365 Business Central Cloud.

- Respective categories and subcategories in Microsoft Dynamics 365 Business Central are also synced to Zoho Commerce along with pricing, weight, description, a short description and other specifications.

- The product prices are taken by the pricing set up in Microsoft Dynamics 365 Business Central and are synced as the standard item price in Zoho Commerce.

- Item details update and modifications are also synced in Zoho Commerce from Microsoft Dynamics 365 Business Central.

Inventory

The latest stock value is synced from Microsoft Dynamics 365 Business Central to Zoho Commerce.

Transform the way you work and improve business efficiency!

APPSeCONNECT-led business processes streamline your operational workflow and help you expand customer and employee satisfaction amplifying revenue numbers and growth.

SAVE TIME AND EFFORT

Seamlessly connect business-critical applications and save huge amount of time and effort by automating business processes

BOOST PRODUCTIVITY

Eliminate the need for manual data entry, resulting reduced risk of errors, increased productivity, quality and a happier workforce

FOCUS ON PROFITABILITY

Streamlined business processes lets you focus on what matters the most: increasing customer satisfaction, revenue, growth!

What our customers say...

Without APPSeCONNECT, I don't think we could have grown our website to where it is now. In terms of what is out there in the market, it is the cheapest option that would deliver a reliable service.
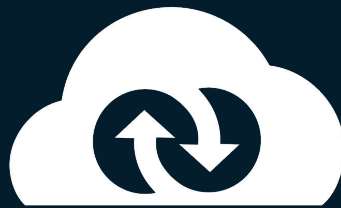
Erika Weihmayer
Prana Biovegan

The product is easy to work with. Throughout the process, APPSeCONNECT was very accommodating of our specific requests.

Victoria Schweistein
Lumondi Inc

Automate Your Business With APPSeCONNECT. Get Started Now!

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