

# Microsoft Dynamics AX and Magento Integration



## MICROSOFT DYNAMICS AX AND MAGENTO INTEGRATION

# Synchronization Points

## Customer

- **New Customer**  
New customer's account, contact information, billing and shipping address etc. will be synced. New customer sync can be done bi-directionally from Magento to Microsoft Dynamics AX.
- **Existing Customer:**  
Existing web customer's details will be synced to Microsoft Dynamics AX automatically in real time. If any existing customer updates their information, it will also be synced.

## Item

- **List items in different categories:**  
List Microsoft Dynamics AX items in the eCommerce web store.
- **Attach Multiple images to an Item:**  
Microsoft Dynamics AX user can attach multiple images along with an item before uploading it to Magento eCommerce store.
- **Maintain different Pricelists in different websites:**  
The ability to attach Microsoft Dynamics AX pricelists with Magento websites allows an item to have different prices in different websites based on the Microsoft Dynamics AX pricelist.
- **Maintain Exact Inventory Level:**  
Real-time stock update from Microsoft Dynamics AX to maintain exact inventory level in the eCommerce store.
- **Easy download of Products:**  
Download existing web products to Microsoft Dynamics AX in just one click.
- **Product Details Update:**  
Updates made in product details on Microsoft Dynamics AX will be instantly made to reflect in Magento eCommerce Store.

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## Order

- **Sales Order Sync:**  
All the Magento sales orders placed by the web customer will instantly be converted into Microsoft Dynamics AX Sales Orders.
- **Payment Method Sync:**  
APPSeCONNECT will sync back payment method from Magento to Microsoft Dynamics AX in sales. In case of online payment, transaction ID will be synced back to Microsoft Dynamics AX sales order along with payment mode (PayPal/Authorize.Net, etc.) providing an option to Microsoft Dynamics AX users to charge the corresponding payment gateway website/provider.
- **Web Order Status Update:**  
Once delivery invoice or A/R invoice is generated in Microsoft Dynamics AX, web users can instantly get the updated information and shipment tracking number on Magento by viewing the web order status which will be changed from 'pending/processing' to 'shipped/complete'.
- **Order Total Calculation:**  
Exact value mapping of tax and shipping charges are ensured for proper order total calculation while converting web orders into Microsoft Dynamics AX sales orders.

## Payment

- **Payment Gateway:**  
The Magento store being integrated with a payment gateway, payment authorization and capture process will happen in the gateway website. On successful payment, the transaction ID will be returned, and the order will get placed on Magento. Also, the invoice will be instantly generated in eCommerce store. APPSeCONNECT will download the sales order, invoice to Microsoft Dynamics AX as ERP sales order and A/R reserve invoice with incoming payment along with the online payment transaction ID.
- **Payment Method Details:**  
In case capture process is required to be done after delivery dispatch. After the payment authorization, we can download the payment method details as incoming payment in Microsoft Dynamics AX with the transaction ID.

## Shipment

- **Shipment method & Shipment Charges:**  
eCommerce shipping method and shipment charges will be fully mapped with Microsoft Dynamics AX shipping method and freight, through APPSeCONNECT.
- **Shipment Tracking Number:**  
Microsoft Dynamics AX user can put the shipment tracking no. in Microsoft Dynamics AX Delivery Note and it will be synced to Magento. This tracking number is available in the storefront in the order details. Thus, web customer can track his/her shipments using this tracking number.

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## Some Unique Features

- **Support for multiple websites:**  
APPSeCONNECT has the full capability to connect multiple websites with Microsoft Dynamics AX.
- **Automatic Synchronization:**  
Fully automated sync at defined time interval is available with option for manual trigger as well.

# Transform the way you work and improve business efficiency!

APPSeCONNECT-led business processes streamline your operational workflow and help you expand customer and employee satisfaction amplifying revenue numbers and growth.

## SAVE TIME AND EFFORT

Seamlessly connect business-critical applications and save huge amount of time and effort by automating business processes

## BOOST PRODUCTIVITY

Eliminate the need for manual data entry, resulting reduced risk of errors, increased productivity, quality and a happier workforce

## FOCUS ON PROFITABILITY

Streamlined business processes lets you focus on what matters the most: increasing customer satisfaction, revenue, growth!

## What our customers say...



*Without APPSeCONNECT, I don't think we could have grown our website to where it is now. In terms of what is out there in the market, it is the cheapest option that would deliver a reliable service.*

**Erika Weihmayer**  
Prana Biovegan



*The product is easy to work with. Throughout the process, APPSeCONNECT was very accommodating of our specific requests.*

**Victoria Schweistein**  
Lumondi Inc

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