

NetSuite and Magento Integration



NETSUITE AND MAGENTO INTEGRATION

Synchronization Points

Customer

- **New Customer:**
New customer's account, contact information, billing and shipping address etc. will be synchronized to NetSuite.
- **Existing Customer:**
Existing web customer's details are downloaded to NetSuite automatically in real time.

Item

- **Item sync from NetSuite to Magento**
Enlist NetSuite items in the Magento web store with all details. Updates made in NetSuite will also be synced to Magento.
- **Real-time stock update**
Real-time stock update from NetSuite to maintain exact inventory level in the eCommerce store.
- **NetSuite warehouses mapped with Magento**
NetSuite warehouses can be fully mapped with the Magento websites. Inventory from a desired location or a cumulative stock from multiple warehouses can be synced to Magento.
- **Product download and update**
Download existing products to NetSuite from Magento. Update in product details on Magento can be instantly reflected in NetSuite Item.

Order

- **Web customers**
All the Magento sales orders placed by the web customers will instantly be converted into NetSuite Sales Orders.
- **Guest customers**
All the web sales orders placed by the guest customers on Magento will also be transformed into NetSuite Sales Orders.
- **Web orders**
Web Orders can be synced back to NetSuite with status – Pending Approval, providing an opportunity to NetSuite User for an order approval process, checking payment, stock and even customer validation process. Alternatively, APPSeCONNECT can directly create an order with status – Approved.

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Synchronization Points

- **Delivery status**
Once delivery or Invoice is generated in NetSuite, web users can instantly get the updated information and shipment tracking number on Magento by viewing the web order status, which will be changed from 'pending/processing' to "shipped" and "complete".
- **Partial Delivery**
Partial shipment will be created in Magento in case of partial delivery in NetSuite.
- **Value mapping of tax and shipping charges**
Exact value mapping of tax and shipping charges are ensured for proper order total calculation while converting web orders into NetSuite sales orders.
- **Discounts Sync**
APPSseCONNECT fully supports synchronization of discounts to NetSuite Sales Order and maintains same order value both in Magento and the ERP system.

Shipment

- **Shipping method and charges**
eCommerce shipping method and shipment charges will be fully mapped with NetSuite Shipping methods, through APPSeCONNECT.
- **Shipment tracking**
NetSuite user can put the shipment tracking number in NetSuite delivery document, and it will be synced to Magento. This tracking number is available in the storefront in the order details. Thus, web customer can track his/her shipments using this tracking number.

Some Unique Features

- **Multilingual and Multicurrency Support**
APPSseCONNECT is fully able to cater product descriptions in multiple languages and perform an automatic currency conversion in between the sync process.
- **Support for multiple websites**
APPSseCONNECT has the full capability to connect multiple websites with NetSuite.

Transform the way you work and improve business efficiency!

APPSeCONNECT-led business processes streamline your operational workflow and help you expand customer and employee satisfaction, amplifying revenue numbers and growth.

SAVE TIME AND EFFORT

Seamlessly connect business-critical applications and save huge amount of time and effort by automating business processes

BOOST PRODUCTIVITY

Eliminate the need for manual data entry, resulting reduced risk of errors, increased productivity, quality and a happier workforce

FOCUS ON PROFITABILITY

Streamlined business processes lets you focus on what matters the most: increasing customer satisfaction, revenue, growth!

What our customers say...



Without APPSeCONNECT, I don't think we could have grown our website to where it is now. In terms of what is out there in the market, it is the cheapest option that would deliver a reliable service.

Erika Weihmayer
Prana Biovegan



The product is easy to work with. Throughout the process, APPSeCONNECT was very accommodating of our specific requests.

Victoria Schweistein
Lumondi Inc

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