

SAP Business ByDesign and Magento Integration



SAP BUSINESS BYDESIGN AND MAGENTO INTEGRATION

Synchronization Points

Customer

- Online registered B2C Customer information and address details from Magento are synced to SAP Business ByDesign as Business Partners.
- Alternately, in SAP Business ByDesign, generic Business Partners are maintained (all orders are synced against this particular Business Partner).

B2C customers are supported using a one-time customer within SAP Business ByDesign – various orders within SAP Business ByDesign use the same B2C customer number. However, individual customer information and address details are stored within the respective orders. This helps each organization to capture accurate details without having the master data explode.

Order

- Magento Orders placed by web customers are synced to SAP Business ByDesign as Sales Orders.
(Items Selected, Discounts (if any), Billing and Shipping Addresses selected/entered at the time of the order are also synced to SAP Business ByDesign from Magento.) APPSeCONNECT passes accurate customer information, line-item details, etc. listed in the Magento order section to SAP Business ByDesign. The logistics team gets access to the orders ready for delivery using standard delivery transaction code.
- Exact value mapping of shipping methods/freight charges is ensured for proper order total calculation while converting Magento web orders into SAP Business ByDesign Sales Orders.

Note: APPSeCONNECT consumes data based on the APIs/Webservices. Therefore, any application, if provides proper API access to all the business features, can be connected by APPSeCONNECT, based on the API requests. Above mentioned features are the standard feature lists for Magento and SAP Business ByDesign integration. However, we are open to business-specific personalization as well. Any additional business requirements or changes are treated as CRs (Change Requests) which are catered as an additional effort and will be charged according to the complexity of the feature.

Product

- Items are bi-directionally synced between SAP Business ByDesign and Magento eCommerce. These items are listed under Magento categories from SAP Business ByDesign Product Portfolio Section along with mandatory information like item SKU (material ID), name, description, dimension, other relevant processes (starting from Purchasing to Item Valuation), etc.
- Product prices are taken from the SAP Business ByDesign list price section and the same is reflected in Magento eCommerce as base price/unit price.



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Synchronization Points

Stock

- Inventory Adjustment and stock updates in SAP Business ByDesign are synced to Magento Inventory for the respective products.
- Users can choose Service Location / Warehouses to increase the quantity from SAP Business ByDesign in Magento.
- Proper value mapping is done through the APPSeCONNECT Lookup mapping section (to map the warehouses between the respective platforms).

Transform the way you work and improve business efficiency!

APPSeCONNECT-led business processes streamline your operational workflow and help you expand customer and employee satisfaction, amplifying revenue numbers and growth.

SAVE TIME AND EFFORT

Seamlessly connect business-critical applications and save huge amount of time and effort by automating business processes

BOOST PRODUCTIVITY

Eliminate the need for manual data entry, resulting reduced risk of errors, increased productivity, quality and a happier workforce

FOCUS ON PROFITABILITY

Streamlined business processes lets you focus on what matters the most: increasing customer satisfaction, revenue, growth!

What our customers say...



Without APPSeCONNECT, I don't think we could have grown our website to where it is now. In terms of what is out there in the market, it is the cheapest option that would deliver a reliable service.

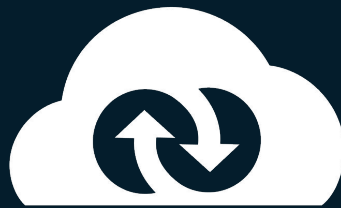
Erika Weihmayer
Prana Biovegan



The product is easy to work with. Throughout the process, APPSeCONNECT was very accommodating of our specific requests.

Victoria Schweistein
Lumondi Inc

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