

# SAP Business One and BigCommerce Integration



## SAP BUSINESS ONE AND BIGCOMMERCE INTEGRATION

# Synchronization Points

## Customer

- **New Customer**  
New customers and their contact information, billing, and shipping address are synced to SAP Business One Business Partner Master Data from BigCommerce
- **Existing Customer**  
Existing web customer's details are automatically downloaded to SAP Business One.
- **Update Customer details**  
With updates in BigCommerce Customer records, corresponding SAP Business One records are also updated.

## Product

- **List Items in different categories**  
List SAP Business One items in BigCommerce as Products. (BigCommerce SKU and SAP Business One Item Code are mapped for the data sync process.)
- **Easy download of products**  
Download existing web products to SAP Business One Item Master Data records from BigCommerce.
- **Product details update**  
When Products are updated in one platform, corresponding updates are synced to the other platform also.
- **Price Sync**  
When Product Prices are updated in SAP Business One, corresponding Product Prices in BigCommerce is also updated via APPSeCONNECT

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## Inventory

- **Maintain Exact Stock level**  
Stock is synced from SAP Business One to BigCommerce to maintain the exact inventory level. (as Purchase and Production Cycle is only associated with ERP)
- **Variations of Stock**  
APPSeCONNECT is configured to support the following different levels of inventory sync as per the business requirement:
  - In Stock-Committed
  - In Stock
  - In Stock- Committed + Ordered

## Order

- BigCommerce web Sales Orders are synced to SAP Business One as Active Sales Order via APPSeCONNECT.  
(Line items, taxes, discounts associated with the Order are also synced to SAP Business One Sales Order.)

## Delivery

- Delivery created in SAP Business One against Web Orders is synced to BigCommerce with the status update.
- The Shipment Tracking ID is also synced to from SAP Business One to BigCommerce for easy product tracking.

## Invoice

- BigCommerce Invoices are synced to SAP Business One as A/R Invoice via APPSeCONNECT.  
(Line items, taxes, discounts associated with the Web Invoice are also synced to SAP Business One A/R Invoice.)

# Transform the way you work and improve business efficiency!

APPSeCONNECT-led business processes streamline your operational workflow and help you expand customer and employee satisfaction amplifying revenue numbers and growth.

## SAVE TIME AND EFFORT

Seamlessly connect business-critical applications and save huge amount of time and effort by automating business processes

## BOOST PRODUCTIVITY

Eliminate the need for manual data entry, resulting reduced risk of errors, increased productivity, quality and a happier workforce

## FOCUS ON PROFITABILITY

Streamlined business processes lets you focus on what matters the most: increasing customer satisfaction, revenue, growth!

## What our customers say...



*Without APPSeCONNECT, I don't think we could have grown our website to where it is now. In terms of what is out there in the market, it is the cheapest option that would deliver a reliable service.*

**Erika Weihmayer**  
Prana Biovegan



*The product is easy to work with. Throughout the process, APPSeCONNECT was very accommodating of our specific requests.*

**Victoria Schweistein**  
Lumondi Inc

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