SAP Business One and Zoho Desk Integration

Synchronization Points

Account & Contact

The Account in Zoho Desk will be synced as Customer with all details under Business Partner Master Data in SAP Business One.

Contact will be synced as a Contact Person in the same Business Partner Master Data.

Similarly, Customer details which are added in SAP Business One or existing customer details as Business Partner under Business Partner Master Data will be synced to Zoho Desk.

Product

Products in Zoho Desk can be added to SAP Business One under Item Master Data as new items. Similarly, new items in SAP Business One under Item Master Data can be synced to Zoho Desk to ensure product availability in both applications. The products in either of the case are added with their respective prices. Existing products in Zoho Desk can be synced back to SAP Business One.

Support Ticket

Zoho Desk Support Tickets will be synced as Service Call under Service Module in SAP Business One.

Support Ticket Updates or Comments will be added in SAP Business One under Service Call as Resolution which will be synced to Zoho Desk and will be available as Resolution under Tickets.

Service Call status in SAP Business One will be synced as Ticket Status in Zoho Desk to update or close the Support Ticket.

Transform the way you work and improve business efficiency!

APPSeCONNECT-led business processes streamline your operational workflow and help you expand customer and employee satisfaction amplifying revenue numbers and growth.

SAVE TIME AND EFFORT

Seamlessly connect business-critical applications and save huge amount of time and effort by automating business processes

BOOST PRODUCTIVITY

Eliminate the need for manual data entry, resulting reduced risk of errors, increased productivity, quality and a happier workforce

FOCUS ON PROFITABILITY

Streamlined business processes lets you focus on what matters the most: increasing customer satisfaction, revenue, growth!

What our customers say...

Without APPSeCONNECT, I don't think we could have grown our website to where it is now. In terms of what is out there in the market, it is the cheapest option that would deliver a reliable service.
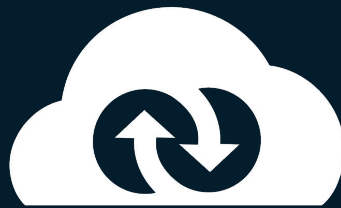
Erika Weihmayer
Prana Biovegan

The product is easy to work with. Throughout the process, APPSeCONNECT was very accommodating of our specific requests.

Victoria Schweistein
Lumondi Inc

Automate Your Business With APPSeCONNECT. **Get Started Now!**