

Microsoft Dynamics 365 Business Central and Magento Integration



MICROSOFT DYNAMICS 365 BUSINESS CENTRAL AND MAGENTO INTEGRATION

Synchronization Points

Customer

- New Customer: New customer's account, contact information, billing and shipping address etc. will be synced to Microsoft Dynamics 365 Business Central .
- Existing Customer: Existing web customer's details are synced to Microsoft Dynamics 365 Business Central automatically in real time.
- Guest Customer: As per business requirements, the connector can be configured to sync the guest customer's information such as contact and address to Microsoft Dynamics 365 Business Central with a different B.P Code for easy tracking. Merchants can plan for further marketing activity for these guest customers based on their contact information.

Item

- List Microsoft Dynamics 365 Business Central items in the eCommerce web store as simple, configurable, bundled, grouped, downloadable and virtual type of products.
- The ability to attach Microsoft Dynamics 365 Business Central pricelists with Magento websites allows an Item to have different prices in different websites based on the Microsoft Dynamics 365 Business Central pricelist.

Inventory

- Real-time Stock Update from Microsoft Dynamics 365 Business Central to maintain exact inventory level in the eCommerce store.
- APPSeCONNECT can be configured to support different levels of Inventory sync as per requirement, it supports In Stock-Committed + Ordered Inventory or In Stock-Committed Inventory Levels.

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Synchronization Points

Sales Order

- Web customers: All the Magento sales orders placed by the web customer will instantly be converted into Microsoft Dynamics 365 Business Central Sales Orders.
- Guest customers : All the web sales orders placed by the guest customers will be transformed into Microsoft Dynamics Business Central Sales Orders.
- Order Approval process : Web Orders can be synced back to Microsoft Dynamics 365 Business Central as sales orders, providing an opportunity to Microsoft Dynamics 365 Business Central users for an order approval process, checking payment, stock and even customer validation. With APPSeCONNECT, Business Owners can even choose which web orders will sync back to Microsoft Dynamics 365 Business Central through a dynamic mapping screen.
- Web order status update : Once delivery invoice or A/R invoice is generated in Microsoft Dynamics 365 Business Central, web users can instantly get the updated information and shipment tracking number on Magento by viewing the web order status which will be changed from 'pending/processing' to 'shipped/complete'.
- Order total calculation : Exact value mapping of tax and shipping charges are ensured for proper order total calculation while converting web orders into Microsoft Dynamics 365 Business Central sales orders.
- Maintain same order value : APPSeCONNECT fully supports synchronization of the discounts to Microsoft Dynamics Business Central sales order and maintains the same order value both in Magento and ERP systems.

Fulfillment

- Shipping method and Shipment charges : eCommerce shipping method and shipment charges will be fully mapped with Microsoft Dynamics 365 Business Central shipping method and freight, through APPSeCONNECT.
- Shipment tracking number : Microsoft Dynamics 365 Business Central user can put the shipment tracking no. in Microsoft Dynamics 365 Business Central Delivery Note and it will be synced to Magento. This tracking number is available in the storefront in the order details. Thus, web customer can track his/her shipments using this tracking number.

Some unique features:

- Support for multiple websites
- APPSeCONNECT has the full capability to connect multiple websites with Microsoft Dynamics 365 Business Central.
- Fully Automated Synchronization at defined time interval is available with option for manual trigger as well.

Transform the way you work and improve business efficiency!

APPSeCONNECT-led business processes streamline your operational workflow and help you expand customer and employee satisfaction amplifying revenue numbers and growth.

SAVE TIME AND EFFORT

Seamlessly connect business-critical applications and save huge amount of time and effort by automating business processes

BOOST PRODUCTIVITY

Eliminate the need for manual data entry, resulting reduced risk of errors, increased productivity, quality and a happier workforce

FOCUS ON PROFITABILITY

Streamlined business processes lets you focus on what matters the most: increasing customer satisfaction, revenue, growth!

What our customers say...



Without APPSeCONNECT, I don't think we could have grown our website to where it is now. In terms of what is out there in the market, it is the cheapest option that would deliver a reliable service.

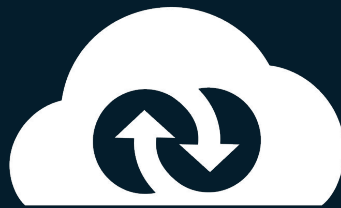
Erika Weihmayer
Prana Biovegan



The product is easy to work with. Throughout the process, APPSeCONNECT was very accommodating of our specific requests.

Victoria Schweistein
Lumondi Inc

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