

# Priority and Zoho CRM Integration



## PRIORITY AND ZOHO CRM INTEGRATION

# Synchronization Points

### Account & Contact Sync:

- Accounts and associated Contacts are synced from Zoho CRM to Priority ERP as Customers and Contact Persons respectively, in the customer sub form.
- Customers and Contacts can be synced back to Zoho CRM, and it will create new Accounts and associated Contacts in Zoho CRM.
- Modification in Accounts and respective contacts can be updated in between Zoho CRM and Priority.

### Item Sync:

- Items from Priority ERP will be synced to Zoho CRM along with their prices. The Sync works from Priority ERP to Zoho CRM with Add and Update Operations.
- Following are the key information synced as far as Items are concerned.
  - Product Name
  - Product Code
  - Product Description
  - Product prices associated with various price-books
- The Sync works bi-directionally.

### Pricebook Sync:

- Price will be synced as a standard price from Priority ERP to Zoho CRM. Wholesale price or List Price must be chosen as the standard price.
- Depending on business-specific needs, additional prices can also be mapped with associated Pricebooks defined with Zoho CRM.

### Sales Order Sync:

- APPSeCONNECT Integration for Zoho CRM and Priority ERP allows the sync of Zoho Orders into Priority ERP as Sales Order.
- Items selected, discounts (if any), billing and shipping address selected/entered at the time of order, etc. will also be synced to Priority.

**Note:** According to customer-specific requirements, the above-mentioned integration can also be personalized to sync Sales Quotation and Order Fulfilment for further Order Processing.

# Transform the way you work and improve business efficiency!

APPSeCONNECT-led business processes streamline your operational workflow and help you expand customer and employee satisfaction amplifying revenue numbers and growth.

## SAVE TIME AND EFFORT

Seamlessly connect business-critical applications and save huge amount of time and effort by automating business processes

## BOOST PRODUCTIVITY

Eliminate the need for manual data entry, resulting reduced risk of errors, increased productivity, quality and a happier workforce

## FOCUS ON PROFITABILITY

Streamlined business processes lets you focus on what matters the most: increasing customer satisfaction, revenue, growth!

## What our customers say...



*Without APPSeCONNECT, I don't think we could have grown our website to where it is now. In terms of what is out there in the market, it is the cheapest option that would deliver a reliable service.*

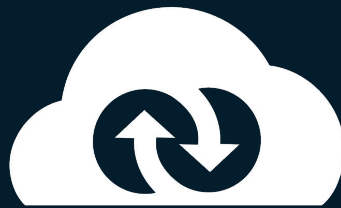
**Erika Weihmayer**  
Prana Biovegan



*The product is easy to work with. Throughout the process, APPSeCONNECT was very accommodating of our specific requests.*

**Victoria Schweistein**  
Lumondi Inc

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